# William Hatcher

william@hatcher.work

hatcher.work

williamhatcher

## **OBJECTIVE**

Accomplished developer with a focus on customer experience in software and communication. Possesses 3+ years of experience in large software projects and have contributed to over a dozen open source projects.

#### EXPERIENCE

## Mr. Translate

Mar 2021 - Present | Owner

Creator of the best Discord translate bot

- Combined multiple ML translation services to support 120+ languages.
- Learned MongoDB management skills through deploying a secured MongoDB server.
- Built a robust Python application to translate 10 million monthly characters across nearly 20 thousand servers.
- Leveraged a Redis cache to cut resource utilization in half.

Python Discord Bot Development FastAPI MongoDB

Redis REST APIs

# Resident Assistant at Blinn College

Aug 2021 - May 2022 | Resident Assistant

Assisted hall directors in day-to-day tasks, aided in creating a positive learning and living environment through student engagement, social and educational programming, and acting as a point of contact for residents.

- Developed and ran 4 successful student engagement programs
- Contributed ideas to improve residence experience and RA satisfaction
- Learned effective communication skills by engaging with students throughout both semesters.

Customer Service Time Management Adaptability
Personal & Professional Organizational Skills

## **EDUCATION**

# Texas A&M University - Commerce

2022 – Present | Bachelor's in Computer Information Systems

# **Blinn College**

2020 – 2022 | Associates's in Computer Information Systems

### **SKILLS**

## Languages

Python 3	Swift	Rust	Nim	ARMv8 Assembly

#### Frameworks

# **PROJECTS**

## Wheeler Points

Leaderboard website which tracks positive and negative performance points given to RAs.

- RAs can log in to see reasons for points given and taken
- Admin interface to add point entries
- Can be generalized to provide a private leaderboard for any usecase
- Code available upon request

Django Hosted on Heroku